



Int. surveyors & loss adjusters



**Portfolio**  
Established in 1953



## What is ASSO GROUP?

The Arab Survey & Salvage Office and Loss Adjusters was established in 1953 and is registered as a National & International Company (ASSO Group Int. & Loss Adjusters).

It is one of the biggest Egyptian organizations dedicated exclusively to Marine Surveying, Non-Marine Surveying, Hull Surveying, Loss Assessor, Claims Adjusters Agents, Cargo Superintendence and all Marine technical services.

Our headquarter is in Alexandria, and our branches are in Cairo and Port Said. Moreover, our main office is located in Alexandria, in Kafrabdou, Roushdy.



# MISSION

- The mission of ASSO Group & Loss Adjusters is to continue as a pacesetter in the marine industry. With our utmost effort to provide our clients with unparalleled safety, support, quality, efficiency and evolving productivity.
- We are strongly committed to doing our part to respect and preserve the sanctity of the environment in which we work.
- It is proven through our historical performance, that ASSO Group & Loss Adjusters is dedicated to the growth and development of the company. We use our decades of knowledge and experience, to continually improve and update our performance and productivity by melding technological advancements to reach our goal.



# VISION

ASSO Group & Loss Adjusters' vision is to be the industry leader in customer service, quality, safety, cost-effectiveness, and productivity. As well as being the number one go to service in the cargo industry.

## *HOW?*

The way we challenge the status quo is by being unique in what we do and what we provide. Our reports change in a reasonable time frame, as the change corresponds to our improving performance & quality and to being up to date.

We believe that Happiness is a skill. Thus, it is very important to us to not just reach our goal, but to make sure that we are happy while doing so.

We are looking to maintain such a mindset, to keep our employees and clients happy and satisfied.

Happiness is knowing that you made a difference, even if it is a small amount every day. With that in mind, we are aiming to enhance partnerships that form successful long-term relationships with our clients, that would last a lifetime.



# Quality Policy

- **Customer Needs**—To make sure we exceed our customer’s expectations and adjust to their needs. The key is to keep our customers satisfied, so we can become their number one go-to service.
- **Continuous Improvement**— The idea is to always be up to date with the technological advances that happens, as well as always studying the market in order to improve accordingly.
- **Teamwork**—To work together through a cooperative effort among suppliers, co-workers, and customers with open communication and participation to achieve common goals.
- **Health and Safety**—To provide a safe and healthy environment for all employees. An example for how this is done, is through the safety gears that we provide them with when they go to work.
- **Listening**—To create an atmosphere of involvement and trust that gives employees the willingness to take ownership of their processes. As well as giving our clients the freedom and trust of giving their opinion to improve things.



## Our Services

- Pre-Insurance and Casualty surveys
- Non-Marine Surveys
- Claim Adjustment
- Engineering and technical equipment survey
- Cargo loss Prevention and claim Survey
- Recoveries
- Medical investigation for INS Companies
- Evaluation of Vessels Floating Hotels, factories and different Machinery Equipment.

### ***Cargo Superintendence***

- Container inspection/Cross stuffing/cargo inspection
- Stowage Supervision and Certification
- Certification of Cargo Space Cleanliness
- Sampling, Weight Control and Quality Certification
- Supervision and Certification of Cargo Space Fumigation.





## Marine Services

- Draught Survey.
- On/Off Hire Surveys.
- Bunker Survey.
- Vessels Survey and Evaluation.
- Condition Survey.
- Stowage Certification.
- Containers Inspections.
- Certification of Registered Cargo Spaces.
- Calibration of Dry and Liquid Cargo Spaces.
- Vessel's Accident and the Estimation of Damages or Repairs.



# Our People

We have a professional and dedicated team of Surveyors and office staff that have a combined experience of over 25 years in the industry. Our Surveyors possess strong skills for undertaking any type of survey project and will provide prompt, efficient, confidential and cost-effective results as witnessed by the many projects we have successfully accomplished. We are confident that we can be of assistance in any project you may wish to undertake. Our expertise allows us to offer a range of small and large scale types of services.





## Accomplishments

- The Evaluations of all offshore vessels belonging to Messrs Maridive oil service, co.
- Siemens/Gamesa
- Cairo metro underground
- Johnson wax Egypt co.
- El Ezz steel factory
- Ismailia steel bridge over Suez Canal
- EL Safady sugar factory
- The collision of M/V Paraguay & M/V Jinpuhai with the Gantry
- 90% of the wood consignments arriving to all ports of Egypt
- El Gezera Sheraton hotel
- Alexandria Containers Terminal Handling Company Accidents.

# Representing companies



# OUR CLIENTS



Groupama is an insurance mutual, banking and financial services, with a multi – channel distribution to serve its 16 million customers.



Tenaris is a leading supplier of tubes and related services for the world's energy industry and certain other industrial applications.

A D Q D E A R G E N T I N E A S . A

The international surveyors at Argentina

C A R E I N S P E C T I O N L T D

The impartial inspection and survey co in Bangladesh.

A L L I A N Z Global Corporate & Specialty  
New York, USA

# MAERSK Line Egypt



The worlds' leading container shipping company and a customer-focused leader in reliable, eco-efficient transport.

# MSC Line Egypt



One of the leading global carriers of the world. Offering cargo services and cruise holidays, the MSC Group caters to both the B2B and B2C shipping industries, developing multiple subsidiary companies to complement both market leading businesses.

# Insurance Agents/Average Agents

- Tokyo Marine Insurance Co. Japan
- The Fire Funds Insurance Co. USA
- IF P&C Insurance LTD, Sweden
- Localtapiola Insurance LTD, Finland
- Pohjola Insurance LTD, Finland
- Lansforsakringar Insurance LTD, Sweden
- Alandia Insurance LTD, Finland
- Trygg- Hansa Insurance LTD, Sweden
- France Assurance Consultants
- Sun Alliance Insurance Co.
- PT. China Taiping Insurance Indonesia
- Marsh Mercer Kroll Insurance Company, Brussels, Belgium.
- Chung Kuo LTD. Insurance Company.
- Havrico Insurance NV, Antwerp, Belgium.



# Contact us



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